

Quality Policy

Casepak is committed to supplying products and services of the highest quality.

Our operational objective is to achieve and demonstrate the complete satisfaction of both internal and external customers.

The Board of Directors are committed to supporting the Management team and the operating systems and procedures that will help to realise this objective.

The Quality Policy is based on the following principles:

- Conform to and where ever possible, exceed customer requirements
- The focus on the prevention of production and service problems
- The adoption of a continuous improvement approach to Quality management, thereby reducing the instances of non-conformances and highlighting industry best practice

The Quality Policy is the concern of all employees and its principles are communicated internally to all Casepak employees and externally to company customers and suppliers.

This communication will be supported by training and development to ensure that the relevant knowledge and experience is acquired by individuals and the company as a whole, in order to successfully implement this quality policy.

Our commitment to this Quality Policy Statement is underlined by the development of our ISO 9001 Quality Management System, through which we can pursue the goal of continuous improvement.